



**CONTACT INFORMATION:** e:beach@palmgrove.co.ck PO Box 23, Rarotonga, Cook Islands  
p: (682) 20002 f: (682) 21998 www.palmgrove.net Betsy Eisler - owner. Joanne Emile - manager.

### **LOCATION/DESCRIPTION**

Situated on the south coast of Rarotonga in the village of Vaimaanga. All accommodation is in individual air conditioned bungalows scattered over almost 5 acres of landscaped beachfront and garden property: 8 beachfront studios, 4 Matenga beachfronts, 7 garden studios, 4 one-bedroom superior bungalows, 1 two bedroom bungalow and 1 three bedroom bungalow.

### **MARKET SUITABILITY**

Predominantly couples, with the beachfront studios especially popular with honeymooners. Palm Grove provides a laid-back atmosphere which compliments the peace and tranquility of southern Rarotonga. Both the two and three bedroom bungalows are separate from the other garden bungalows giving occupants complete privacy. Families of all ages are welcome. Babysitting can be arranged upon request.

### **ROOM CONFIGURATION/CAPACITY**

**Beachfront studios and Matenga beachfront** - 1 king size (or 2 singles) Max 2 persons.

NO CHILDREN UNDER 5 YEARS IN BEACHFRONT ROOMS

**Garden Studios** - 1 king size (or 2 singles) and 1 single as required, space for a cot. Max 3 persons.

**One bedroom Superior** - 1 king size (or 2 singles) and 1 single as required. Max 3 persons.

For studios and one bedroom: *1 night bookings will only be accepted at Garden Studio rate; room category cannot be guaranteed and will be advised at time of checkin.*

**Two bedroom** - 1 king size (or 2 singles), 1 queen & 1 single as required. Max 5 persons. *Min 3 nights.*

**Three bedroom** - 2 queen size and 2 singles, space for a cot. Max 6 persons. *Min 3 nights.*

NO CHARGE FOR CHILDREN UNDER 5 YEARS IN GARDEN ROOMS

### **HONEYMOON BONUS**

Sparkling Wine on arrival.

### **ROOM FACILITIES**

All bungalows have kitchen facilities, air conditioning, flatscreen TV, ceiling fans, hairdryer, security safe, IDD telephone, CD/MP3 player, radio, full insect screens, patio. Two and three bedroom bungalows have a DVD player. Beachfront studios and Matenga beachfront have iron and ironing board. Please refer to our Bungalows Amenities guide for a complete list of room amenities per category.

### **PROPERTY FACILITIES**

Restaurant, bar, swimming pool and children's pool, guest BBQ, guest laundry, TV lounge, library, rental motor bikes, tour desk, Internet desk.

## **RESTAURANT**

The restaurant is open daily for breakfast, lunch, and dinner. *Tropical breakfast is complimentary and included in the tariff.*

## **ACTIVITIES**

**COMPLIMENTARY** - snorkeling equipment, reef shoes, kayaks, beach towels, beach chairs.

## **CHILD POLICY**

Children 5 years and under are FOC in all garden rooms, but no children under 6 years in beachfront rooms.

## **CHECK IN & CHECK OUT TIMES**

### **Check in 12noon**

The charge for check in up to 6 hours prior to normal check in - half nights accommodation

For check in earlier than 6 hours prior to normal check in - full nights accommodation

### **Check Out 10am**

Up to 6pm - half nights accommodation

After 6pm - full nights accommodation

## **TRANSFERS**

Palm Grove operates our own meet and greet service for all International flights from our airport office.

All arrivals receive a flower ei. It is mandatory to use the Palm Grove transfer service for all international flights. We will gladly arrange domestic flight transfers upon request.

## **CANCELLATION POLICY**

Outside 30 days prior to pax arrival date - no charge

30-15 days prior to pax arrival date - 25% of accommodation

14-8 days prior to pax arrival date - 50% of accommodation

7 days or less prior to pax arrival date - payment in full

NO SHOWS are payable in full. Fees also apply to amendments.

## **CREDIT CARDS**

Visa, Mastercard, Amex.

## **SCUBA DIVING**

We will put together Dive/acc packages on request. All our diving is with Cook Island Divers, the No.1 operator on Rarotonga.

## **WEDDING PACKAGES**

We have a personal wedding coordinator and a range of packages available (including Renewal of Vows) which can be customized to suit any style or type of wedding. Wedding receptions can also be arranged in our private function room at our onsite restaurant (max 40 persons).